

9<sup>th</sup> November 2020

To:

**National Stock Exchange of India Limited (Scrip Code: FSL)**  
Exchange Plaza,  
Plot no. C/1, G Block,  
Bandra-Kurla Complex  
Bandra (East),  
Mumbai - 400 051

**BSE Limited (Scrip Code: 532809)**  
Phiroze Jeejeebhoy Towers,  
Dalal Street,  
Mumbai - 400 001

Dear Madam/ Sir,

**Sub: Press Release**

Pursuant to Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements) Regulations 2015, please find attached herewith the press release titled “**Firstsource to strengthen its commitment to the UK through North of England investment**” which will be disseminated shortly. The Press release is self-explanatory.

We request you to take the above on record.

Thanking you,

For **Firstsource Solutions Limited**

  
**Pooja Nambiar**  
**Company Secretary & Compliance Officer**  
**Encl.: A/a**

**FIRSTSOURCE SOLUTIONS LTD.,**

Paradigm B, 5th Floor, Mindspace, New Link Road, Malad (W), Mumbai - 400 064, India.  
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## Firstsource to strengthen its commitment to the UK through North of England investment

**Mumbai, November 9, 2020:** Firstsource Solutions Limited (NSE: FSL, BSE:532809), a global provider of Business Process Management (BPM) services and a RP-Sanjiv Goenka Group company will expand its presence and strengthen its commitment to Middlesbrough from later this year.

The firm will take three floors of the striking One Centre Square Building. This new building is Grade A office space and one of the region's most ambitious regeneration projects.

The 10-year deal expands Firstsource's capacity in Middlesbrough, and the company expects to create over 100 new jobs in coming months.

**Dr. Sanjiv Goenka, Chairman, RPSG Group and Firstsource Solutions,** said: "The UK is a strategic market for us. Our centre in Middlesbrough is a centre of excellence particularly for serving financial services sector clients, and we are pleased to move to bigger premises."

The new centre was announced as part of Minister for Investment Gerry Grimstone's virtual tour to India.

**Minister for Investment Gerry Grimstone** said: "The UK and India have a strong investment relationship, with UK and Indian investments supporting over half a million jobs in each other's economies.

"Firstsource's commitment to expand in the North East will bring further jobs and economic prosperity to the region and contribute to growing the UK-India relationship. I look forward to seeing the firm's continued success in the UK."

### **About Firstsource:**

Firstsource Solutions Limited, a RP-Sanjiv Goenka Group company (NSE: FSL, BSE: 532809, Reuters: FISO.BO, Bloomberg: FSOL@IN), is a leading provider of transformational solutions and services spanning the customer lifecycle across Healthcare, Banking and Financial Services, Communications, Media and Technology and other industries. The Company's 'Digital First, Digital Now' approach helps organizations reinvent operations and reimagine business models, enabling them to deliver moments that matter and build competitive advantage. With an established presence in the US, the UK, India and the Philippines, Firstsource acts as a trusted growth partner for over 100 leading global brands, including several Fortune 500 and FTSE 100 companies. ([www.firstsource.com](http://www.firstsource.com))

### **Media Contact**

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