

# Telehealth Support

## Overview

Firstsource offers end to end Telehealth Support services, enabling Health Plans and providers to reduce cost and improve patient outcome. We provide first-line technical set-up, knowledge agents and ongoing support to reduce the risk and complexity of establishing and maintaining a robust and reliable telehealth architecture.

## Outcomes

-  **TECHNICAL AND NEW USER START-UP**
-  **REMOTE DIAGNOSTICS VIA DEVICE MONITORING**
-  **VIRTUAL VISIT CONFIRMATION AND RESCHEDULING**
-  **VIRTUAL PATIENT COACHING**
-  **ESCALATION OF PATIENT INTERACTIONS TO CLINICIANS**

